Return Merchandise Authorization (RMA)

ISO 13485 | 21CFR820

Shaded fields are mandatory.

Contact Information

Sender	Return Delivery Address
	(if applicable and different from sender's address)

Technical Contact

Reference number/ Quotation

Product Information

Model Type	REF	SN	Coil / Product Designation

Reason for Return

☐ Service/ Repair   ☐ Product Modification   ☐ Return of Loaner

Description of Defect or Modification (if applicable)

In case of **non**-warranty repairs:
☐ I need a cost estimation prior to repair.
☐ I will accept invoices up to 1,500 USD or up to _____ USD.

Disinfection

Important: Any item returned to RAPID MR International must be free of pollution, contamination, and other dangerous substances (including but not limited to toxins, corrosive agents, radioactive or otherwise biologically harmful substances).
The sender and the signer of this form are both liable for any harm or damage caused due to noncompliance of this requirement.

All returned items have been decontaminated before shipment.

(Signature)

Authorized Signature

name and signature		place and date

Shipment Information

In order to prevent transport damage, package the products in the original box and send them to:

RAPID MR International, LLC
1500 Lake Shore Drive, Suite 310
Columbus, Ohio 43204-3800, U.S.
Phone: 614-486-6300   Fax: 614-486-6400

Enclose a filled in and signed hardcopy of this form with the shipment!

If desired we can provide a return shipping label for an insured shipment at low rates. Please provide dimensions and weight to *info@rapidmri.com*.

Internal Use Only: Eingegangene Teile